Cinema Support & Help Desk



We work with exhibitors in the U.S. and LATAM markets on new builds, renovations, equipment upgrades, ongoing cinema monitoring and support.

- Top notch support and monitoring Network Operations Center available 7 days a week
- We sell new and used equipment and cinema supplies with all the main cinema vendors
- We can create custom solutions
- Cinema monitoring software
- Content Management Program
- Remote and on-site tech suport offerrings
- Cinema sound and projection engineers on staff
- Technical support specialists with many years of experience

WHY CES ?

35+ YEARS OF EXPERIENCE

and thousands of theaters supported

We work alongside exhibitors to evolve their technology and leverage the latest cinematic innovations to excite, entertain, and provide epic customer experiences. CES+ is the premier partner in cinema solutions. For the past 35 years, we have been a pioneer, delivering innovative, intelligent, and custom-made solutions for cinema exhibitors. CES+'s success is based upon several key points: caring for our customer's success, evolving with the times, always advancing our expertise and loving what we do!

For Services, Equipment and Project info: call 305.232.8182 or email info@ces.plus For Technical Support: call 786.707.4265 or email help@ces.plus () +1 (561) 690-8597

Cinema Support & Help Desk

INEMA SUPPORT PACKAGES	<u>STAR</u>	PRO	PLUS
"ickets per month per screen ickets available in aggregate)	1	2	Unlimited
Starting at	\$15/mo/screen	\$18/mo/screen	\$20/mo/screen
Additional Ticket	\$50	\$50	+
Schedule	Wednesday - Sunday	Monday - Sunday	Monday - Sunday
Hours (Eastern Time)	10:00 am to 8:00 pm	10:00 am to 10:00 pm	10:00 am to 12:00 am
COMPARE PLANS	-		
Bilingual Language Support			
Submit support tickets by email or phone			
Remote Troubleshooting & Resolution			
Digital Cinema Equipment Firmwa & Software Updates	are iiiiiiiiiiiiiiiiiiiiiiiiiiiiiiiiiiii		
Online Documentation / FAQs			
SLA Reporting			
Pro-active Digital Cinema Equipm Firmware & Software Updates	ent		
Coordinate and Document Third Dispatch Contract	Party		

RANDOM CALL (no program)

\$95 PER TICKET

MONDAY-SUNDAY 10:00 am to 12:00 am

WE HELP YOUR PEACE OF MIND WITH OUR ADDITIONAL CINEMA SERVICES

Field Visits (On-site breakfix) Remote Content Management Preventive Maintenance Special Event Management

OUR GUARANTEE

We guarantee that we will treat your theater and challenges as if they are our own and we will go above and beyond to support you with our services. We've got your back!

Our main Cinema Vendors



Our esteemed clients

ATLAS: Argentina CINE COLOMBIA: Colombia CINEMACENTER: Argentina CINEMA LAB: USA CINEMEX: Global CINEPOLIS: Global CINEXT: Ecuador FLIX BREWHOUSE: USA

FLIX: USA

GOODRICH QUALITY THEATERS: USA IPIC THEATERS: USA MARCUS THEATRES: USA MULTICINES S.A.: Ecuador MUVIX: Chile PROCINAL BOGOTA: Colombia PROCINAL MEDELLIN: Colombia ROYAL FILMS: Colombia SILVERSPOT: USA STUDIO MOVIE GRILL: USA SCREENVISION: USA TOP RANK: Peru UVK: Peru

For Services, Equipment and Project info: call 305.232.8182 or email info@ces.plus For Technical Support: call 786.707.4265 or email help@ces.plus \support: +1 (561) 690-8597